

Elmtec - Data Processing Statement

This Data Processing Statement is made by Elmtec (a trading division of Man and Machine Ltd) ("Elmtec") in relation to compliance with the General Data Protection Regulation EU 2016/679 ("GDPR")

In this Statement, the terms "personal data", "controller", "processor", "processing", "data breach" and "data subject" have the meaning given to those terms in the GDPR.

Please consult our Data Protection Policy, available on request or linked to from our website, for full details of our obligations and procedures regarding data processing and specifically compliance with the GDPR.

Overview

This following applies to each of our customers and resellers ("Partner") from whom we receive personal data relating to the Partner's own customers and other individuals in the normal course of business.

In GDPR terms, the typical flow of personal data concerned herein as that received by our Partner, as a Controller, passed to Elmtec, acting as a Processor, for order processing, and then further passed to one of our software vendors "Vendor Affiliates", acting as a Sub-Processor, for software licencing purposes.

The personal data supplied to us will only be used to create licences, and where previously been agreed with the Partner - remind customers in regard to the expiration of licences and/or maintenance contracts. It will be used for no other purpose.

We have ascertained the GDPR compliance of all Vendor Affiliates in our supply chain (see Section 22 of our Data Protection Policy statement)

Our approach to Processing of personal data passed to us by a Partner

In processing personal data that you provide to us, we warrant that we are, and shall be for so long as we process any such data, fully compliant with the GDPR and any national data protection legislation, and that we can confirm we will:

- process data only to deliver goods/services to your customers/employees as noted above.
- ensure any Sub-Processor that we engage with on our behalf, also adhere to the same obligations that we undertake in this Statement
- ensure our staff are committed to confidentiality, and trained in our data protection obligations
- take all appropriate security and organisational measures required
- assist the Partner in complying with the rights of the Data Subject
- assist the Partner in complying with its data breach notification obligations
- delete or return all personal data to the Partner, if requested, at the end of the processing
- make available to the Partner all information necessary to demonstrate compliance with its processing obligations.

This Policy shall be deemed effective as of 25th May 2018